

OUR PROMISE

Klem warrants to the original purchaser that each piece of furniture will be free from defects in workmanship, given normal use and care for a period of five (5) years from original delivery date. Drawer suspensions carry a life-time warranty. It is the responsibility of the property to perform minor touch-ups as necessary to correct problems resulting from transportation and/or installation and handling.

Klem will, at its option, repair or replace any defective merchandise within the terms of the warranty.

Klem makes no expressed or implied warranties to any product and, in particular, makes no warranty of merchantability of fitness for any particular purpose.

This warranty does not cover:

- Natural variations in color, texture of wood and other covering materials over which Klem has no control.
- Normal wear, color fastness, shrinkage, puddling, wrinkling and stretching of upholsteries including fabric, vinyl, leather and other textiles. This warranty does not cover any defects that may arise in the use of COM or COL upholstery materials. The furniture purchaser is responsible for selecting upholsteries that are appropriate for its intended use.
- Damages resulting from transportation, improper assembly, accident, user modification, misuse, or neglect of product care. Damages caused from the use of detergents, cleaners, abrasives, or other harsh cleaning agents will not be covered.
- Finish damages resulting from normal wear and tear, improper maintenance, water damage, exposure to sunlight, extreme high or low humidity or temperature, or acts of nature.
- All stone, marble, granite, solid surface materials etc. can be damaged or stained by common liquids and cleaners. Since Klem has no control of what guests or housekeeping may put on these surfaces, we cannot provide warranty, regardless if sealed or unsealed.

love where you stay



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