RECOMMENDED MATERIAL CLEANING GUIDELINES

As our world transitions back to work, it is our highest priority at JSI to provide solutions that deter the transferal of viral and bacterial pathogens on the surfaces of our products. We are committed to locating and providing materials and finishes that can be safely cleaned and disinfected on a regular basis. We offer numerous textile and hard surface options that will stand up to the rigors of frequent bleach cleaning, ranging from untreated surfaces to those with anti-microbial topcoats. Please contact our Customer Support Team today for more information.

General Cleaning: A warm soapy water solution is the best method for cleaning all materials list below.

Veneers and Solid Woods HPL Laminate TFL Laminate 3D Laminate Solid Surfaces Metal Surfaces (Power-coat or Painted) Plastics Acrylic Panels Acoustic PET Chair Back Knitting

**Never saturate the surface with the soapy water solution. It is recommended the surface be rinsed with clear water and then dried with a soft cloth.

Disinfecting: It is suggested that before disinfecting any surface that the surface be free of dirt, grease and debris. Cleaning guidelines and methods vary between materials. Listed below are recommendations for each furniture surface.

Veneers and Solid Woods: Never use a household bleach solution or alcohol solution on veneer and wood surfaces. The following recommended disinfectant for veneer and wood product:

Pledge® Antibacterial Cleaner Clorox® Healthcare VersaSure® Wipes Clorox® Disinfecting Wipes "no bleach"

Follow product instructions.

High Pressure Laminate (HPL): Using a commercial disinfecting wipe without bleach is simplest way to disinfect laminate surfaces. These wipes allow more control of disinfecting fluid. It is important to follow the instructions when using a commercial disinfectant. Cleaning guidelines vary between manufacturer, see <u>chart</u> for more information.

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Thermally Fused Laminate (TFL): Disinfect with a bleach solution to ensure the TFL is disinfected a bleach solution of 1-part household bleach to 9-parts water can be used. Apply the solution and let air dry. Deep textures may require more drying. Make sure the surface is rinsed with clear water and all the bleach solution is wiped away.

3D Laminate: Disinfect with a bleach solution to ensure the TFL is disinfected a bleach solution of 1-part household bleach to 9-parts water can be used. Before using the bleach mixture, verify surrounding surfaces are properly protected or can be cleaned with the same concentration bleach mixture. Apply the solution and let air dry. Make sure the surface is rinsed with clear water and all the bleach solution is wiped away.

Solid Surface: Disinfect the surfaces with 1-part household bleach to 10-part water, wipe down the surface and allow the surface to remain wet for at least 5 seconds, rinse the surface, and wipe or blot dry with a soft cloth.

Metal Surfaces (Powder-coat and Paint): To disinfect powder coat surfaces use a non-bleach or ammonia commercial cleaner like Simple Green® Cleaner Finish® Spray Disinfectant, follow the cleaner's instructions. Never use bleach on powder-coated furniture because the corrosive nature of bleach may have on these surfaces.

Plastics (Seating and Casegood Parts): JSI products utilize seven plastic types. It is important to follow the appropriate disinfecting instructions for each type. See <u>chart</u> for instructions.

Acrylic Panels: Care must be taken when cleaning Acrylic Panels to avoid fine scaring or scratching. A 1-part bleach to 5-parts water solution can be used as a disinfectant. Cleaners such as Novus #1® or Brillianize® can also be used. Never use cleaning solution that contains ammonia to clean acrylic panels.

Note, repeated use of a bleach solution may cause a haze to form on the surface of acrylic panels, especially clear panels. An alternative solution is using a warm mild soapy solution with a microfiber cloth, rinsing and drying with another microfiber cloth.

Acoustic PET: Spray a diluted bleach solution 1-part household bleach to 20-parts water on to the surface, then wipe off the surface moisture to help spread the bleach solution throughout the surface. For stains, use a polyester carpet shampoo mixed with water, a damp cloth and apply to the affected area. When using a carpet shampoo solution, try a small, preferably inconspicuous, area prior to applying to the full surface, and follow the cleaning instructions.

Chair Back Knitting: It is recommended to only use mild soapy solutions, due to the elastic fibers. Use a blotting technique to avoid snagging the knit.

Upholstery Cover: Each upholstery cover has unique characteristics, and therefore, different cleaning and disinfecting instructions.

Over 70% of upholstery covers in the JSI grade in program can be clean or disinfected with a household bleach solution. The bleach solution for each fabric may differ, please contact JSI Customer Support Team for more information.

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| Chair - Nylon Arms and Arm Caps Proxy • Knox • Laurel • Milk (frames) | | 20:1 | | • | • |
|--|---|-------|---|---|---|
| Chair - Polyurethane Arms and Pads Garvey • Garvey R5 • Protocol • Proxy • Tyler • Knox | • | | • | | |
| Chair - Plastic Seat and or Back Bryn • Cym• Hoopz • Jude • Knox • Kyla • Milk | • | | • | | |
| Chair Shells Wink | • | | • | | |
| Acrylic Chair Shell (Translucent) Wink | | 10:1* | | | |
| Chair - Nylon Swivel Bases Avia • Cym • Garvey | | 20:1 | | • | • |
| Chair - Polyurethane Swivel Bases Harbor • Newton • Protocol • Proxy • Tara • Knox | • | | • | | |
| Casters | | 20:1 | | | • |
| Swivel Chair Control Levers Paddles All Swivel Chairs | | • | | • | |
| Plastic Grommets & Power Data | • | | • | | |

* Recommend to clean and disinfecting with mild soapy water, blotting the area with wet soft microfiber cloth. Any pressure or scrubbing may scratch the surface. Rinse with clear water and dry with a microfiber cloth.

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